



One Net Ltd Quality Policy Commitments

- One Net Ltd is committed to understanding, meeting, and striving to exceed the needs and expectations of its customers, stakeholders, and other interested parties through the provision of reliable products and services.
- One Net Ltd maintains effective and continuous communication with its principals, customers, and business partners to ensure timely, efficient, and professional service delivery.
- One Net Ltd represents recognised principals within the maritime and satellite communication industries. The selection and continued cooperation with principals are based on the quality of their products, services, reliability, and ability to meet market and customer requirements.
- One Net Ltd is committed to the continual improvement of its products and services through customer feedback, performance monitoring, and compliance with applicable customer, statutory, regulatory, and legislative requirements.
- One Net Ltd develops mutually beneficial relationships based on open, accurate, and timely communication. Teamwork and mutual trust are recognised as essential elements in achieving improved productivity and business performance.
- One Net Ltd strives to create value for customers and business associates by developing long-term relationships built on trust, reliability, and consistent service performance.
- One Net Ltd establishes, monitors, and reviews quality objectives to support compliance with requirements and continually improve the effectiveness of its Quality Management System.
- One Net Ltd conducts its activities in a professional manner and maintains a Quality Management System that conforms to the requirements of ISO 9001:2015.